

Membership Terms and Conditions

I hereby certify that I am the owner of this accumulation card of MGC Loyalty Program which in this terms & conditions shall be called “the member” and would like the Millennium Group Corporation (Asia) Public Company Limited which shall be called “the company” to issue MGC-MOBILIFE Card, MGC-MOBILIFE e-Card to the member until there is a cancellation of membership in which the member agrees according to the followings.

1. Membership Qualifications

1. This program reserves the right to the applicant who makes purchases, or enjoys services rendered by Millennium Group Corporation (Asia) Public Company Limited and participating partners only.
2. The applicant must be 15 years of age on the date of application.
3. Membership cannot be transferable to others and can be used by the rightful owner only.
4. The company reserves the right of 1 person per 1 membership number and it is not eligible to apply as a juristic person or organization.

2. Activation and Confirmation of Membership Enrollment

1. For membership registration and activation, the member must download the MGC- MOBILIFE application, or access to www.mgcmobilife.com.
2. MGC-MOBILIFE membership application is free of charge.
3. Membership registration must fill out the current mobile phone number and e-mail address correctly via MGC-MOBILIFE application, or access to www.mgcmobilife.com.

4. The members can choose any desired communication channels with the company. In case that the member does not wish to receive any forms of communication, the member can make cancellation via the MGC-MOBILIFE application.

5. The company reserves the right to reject membership application and/or cancel membership rights without prior notice in case the member does not comply with specified terms and conditions and/or intends to give incorrect personal information.

The company's decision is final and not subject to change.

6. Once the registration is completed, the member will be notified of membership status via registered email and/or receive membership status notification on the application.

7. Once the application is completed and successful, the member shall receive several benefits of the program and can access details of profile, accumulation points and others in the program.

8. The members can check for membership details at MGC-MOBILIFE application, or via

www.mgcmobilife.com.

9. The company will not be responsible for unsuccessful online registration for any reasons as well as in the case that the server cannot be used in whole or in part and/or any technical errors occurred during the online registration process. However, the applicant can contact the company via mobilife@mgc-asia.com for checking or confirmation. It is the responsibility of the member to fill out correct and complete information for email registration.

10. The members must always update the latest details and information. The company will not be responsible for any requests, demands, or actions resulting from the

program, or relating to the program in which those requests, demands, or actions will not happen if the member does not report the company to acknowledge those changes of details and information.

11. The company will continuously and regularly develop, correct, improve, and update MGC-MOBILIFE application. In some cases, the member must install the latest version of the application so that it will be usable.

3. Change of Member Personal Information

1. The members can always improve and/or update personal data and information by oneself via MGC-MOBILIFE application, or www.mgcmobilife.com.
2. In case of members changing their phone number and /or e-mail , please send e-mail to inform via www.mgcmobilife.com and attach copy of ID card.
3. The member must guarantee in case there are any changes in personal data and information. The members should always update their personal data and information.

4. Member Personal Information and Privacy Policy

1. The member agrees to allow the company to use personal data and information for membership application in order to issue the MGC-MOBILIFE membership card.
2. The member agrees that all personal data and information used to apply for the membership application is correct and truthful. The company reserves the right to offer benefits or cancel membership and claim damages in case the information or data given is false and untrue.
3. The member agrees that all information and data for membership application, or action from membership transaction are company assets.

4. The member agrees that the company has the right to personal data and information of the member and agrees to let the company gather, use, or reveal personal data and information to inform news and promotional activities regarding products, or services of the company, or partners as well as any other activities that correspond to purposes of using a point accumulation card and for the benefits of the member by using personal data and information within the scope of the Personal Data Protection Act.
5. The member agrees and assigns the company to use or exchange personal data and information of the member given for membership application, or from personal transaction of the member with the company to other person, or juristic person in order to inform news and promotional activities regarding products, or services of the company, or partners as well as any other activities that are beneficial to the member.
6. The member agrees that privileges and benefits given to each member might be different according to the purchase history of each member, sales promotion category, or marketing policy of the company. The member agrees to be bound to terms and conditions of membership application specified upon application along with additional edited terms and conditions in the future without prior notice.
7. The member agrees to become a member under terms and conditions and sales promotion terms and conditions and strictly studies those terms and conditions regarding how to use a member card and other additional terms and conditions regarding sales promotions in each period at www.mgcmobilife.com.
8. The member agrees that the company has the right to reject or cancel an application without having to give a reason for rejection, or cancellation.
9. Member card and accumulation points are proprietary rights of the company. The members can accumulate and redeem points as well as enjoy benefits and offers

specified by the company. In case there are any arguments, the company decision is final and not subject to change.

10. The company always reserves the right to make changes of terms and conditions of point accumulation, point redemption and participating shops/products as well as makes substitutions, change, edit, improve, cancel some parts of functions/features, or cancel the whole program/campaign without prior notice.

11. The member accepts and agrees that once the member returns product(s) purchased from the company, the member must as well return the accumulation points.

12. The member agrees to bind with membership terms and conditions specified by the company upon application, and to all changes which might occur in the future without prior notice.

13. The member is solely responsible for entering or using the website with the member's username and password. The member must not allow the third person to access and use personal data and information by giving username and password to such a person.

14. The member must immediately email the company in written at www.mgcmobilife.com once there is illegal usage of membership account, name, or password without permission.

15. The company will not be responsible for any risks, or dangers occurring to the member, or other person resulting from the breach of confidentiality using the membership program, or website of the company.

16. Even though the company is very careful in protecting personal data and information delivered by the members to the website of the company via the internet, the company cannot guarantee safety and security of the personal data and information. However,

once receive the information, the company will act accordingly for the safety and security of the information given.

17. In case that the member wishes to cancel giving personal data and information, it can be done via www.mgcmobilife.com. Such a cancellation of personal information given is considered to have the effect of membership cancellation.

5. Membership Period

1. In case there is an inactive transaction for 36 months, membership status will automatically be canceled to “inactive”. If the member wishes to use the program, new membership registration must be done according to terms and conditions of the company.

6. Point Accumulation Terms and Conditions

1. Points can be accumulated when the member participates in certain activities according to terms and conditions of the company and/or participating business partners and shops while the membership account is “active”.
2. The member shall be able to accumulate points after performing financial transactions and/or participating in the activities specified by the company.
3. Point accumulation cannot be transferred to other members.
4. In case that the member applies for more than 1 membership account, accumulation points cannot be transferred, or accumulated with other accounts.
5. The member can accumulate points from making purchases/enjoying the services and participating in certain activities organized by the company and/or business partners within 14 working days.

6. Each point accumulation can be done after a cash payment and/or credit card payment, cashier's check in full, or being approved for financing.
7. The member can accumulate points upon making purchases on behalf of oneself only.
8. Total net purchase after discount deductions and other promotional campaigns specified by the company, for every 100 baht spent on automobile business (car, boat, motorcycle) from the Millennium Group Corporation (Asia) Public Company Limited, receive 1 point by calculating from the total net purchase after discount deductions and other operating fees such as registration fee, deposit of red license plate, etc. Also limit maximum offering of 5,000,000 points per 1 purchase of an automobile.
9. Diamond and Black Diamond Member accumulated points are valid for 24 months after the date of accumulation in which the accumulation points will expire after 24 months. (For example, the member receives 500 accumulation points on 1 May, 2023, if there is no usage or redemption, the accumulation points will expire by 1 May, 2025)
Infinite Blue Diamond Member accumulated points are valid for 36 months after the date of accumulation in which the accumulation points will expire after 36 months. (For example, the member receives 500 accumulation points on 1 May, 2023, if there is no usage or redemption, the accumulation points will expire by 1 May, 2026).
In case that the member does not redeem the accumulated points and/or has an inactive business transaction recorded within a specified period, points will be automatically expired and deducted from the membership account.
10. The company reserves the right to refrain from giving accumulation points from purchasing of special priced products, any other sales promotion campaigns according to the terms and conditions of the company.

11. Accumulation points received from sales promotion campaigns, or any special cases, periods of the points may vary specified by the company in terms and conditions of the promotion campaigns from the date of making purchases or enjoying the services. The members must check for terms and conditions of the duration of the points by oneself.

12. The company does not support any form of buying or selling the accumulation points. The accumulation points derived from such buying or selling will not be calculated as accumulation points to redeem any benefits and offers. The company will not be responsible for such an action or activity.

13. In case of incorrect accumulated points and/or the points are not recorded from system error, the member must contact our customer service staff via email at mobilife@mgc-asia.com within 15 working days. The member needs to present sales slip(s), or proof of payment(s) to confirm actual spendings to accumulate points, or else it is considered disqualified. However, it depends on the company's decision to give out accumulated points, and the company reserves the right to use such credit card sales slip(s) as proof of purchase since the information is insufficient.

14. The company reserves the right to the reversed accumulate points in case that the company examines that products/services, or shops do not participate in the campaign, credit card swiping machine works normally, or the member forget to present member card, or inform the mobile phone number to accumulate points to our sales staff prior to making payment/enjoying the service.

15. The member can check for accumulated points via MGC-MOBILIFE application, or www.mgcmobilife.com.

16. The company reserves the right to correct/cancel accumulated point(s) without prior notice in case there is proof that specific accumulation point(s) does not match with actual purchased amount.

17. The company reserves the right to make changes to terms and conditions of point accumulation without prior notice.

7. MGC Point Redemption Terms and Conditions

1. The member can redeem MGC points to enjoy privileges and benefits once membership registration is completed and receives membership confirmation from the company via MGC-MOBILIFE application, or www.mgcmobilife.com.

2. The member can redeem MGC points for any type of rewards i.e. physical rewards/ /coupons / vouchers via MGC- MOBILIFE application, or www.mgcmobilife.com, or authorized service centers only.

3. MGC points can be redeemed at the Customer Service Center, or branches of the company, or via MGC-MOBILIFE application, or access to www.mgcmobilife.com in which it must be done by the owner of the member card only. The member must present a member card, or membership number, or contact/mobile phone number registered upon application (one or another) together with an ID card to the staff in which the member's name appears on the member card and name on the ID card must be the same.

4. The member can redeem MGC points to be used as cash coupon to make purchases/ enjoy services via MGC-MOBILIFE application, or access to www.mgcmobilife.com

5. The company reserves the right to the value of MGC points to be used as cash coupon which must be less than, or equal to the purchased amount of product/service.
6. MGC point accumulation must be used to make purchases/enjoy services according to terms and conditions.
7. When the member confirms the point redemption, or transfer of accumulation points, the members cannot request the return of accumulation points in all cases.
8. The company reserves the right to each point accumulation as per 1 member per 1 purchase transaction/service per 1 receipt, or sales slip only.
9. Total purchase/service from using accumulation points cannot be used to accumulate more points.
10. In case that the purchased amount of product/services derived from accumulated point redemption together with cash, or credit card, points will be accumulated from the purchased amount with cash, or credit card only.
11. MGC points will be deducted from the member account when the company receives the order of redemption, and the redemption is completed. Accumulation points deducted depend on the amount of accumulation points used to redeem reward(s) at the time of redemption.
12. Reward(s)/cash coupon (s)/ voucher(s) redeemed by the member will be adjusted for the member who requests for point redemption only and cannot apply with other members, or customers.
13. Reward(s)/ cash coupon (s)/ voucher(s) that the member gets from point redemption cannot be exchanged for cash, or any other product(s) and cannot be refundable for cash.

14. Cash coupon(s)/ Voucher(s) redeemed by the member will have an expiration date specified in the voucher(s). The member must use the Cash coupon(s)/ voucher(s) according to terms and conditions and during the specified period only.

15. Value of the cash coupon(s)/ voucher(s) can be used for the business transaction in the Kingdom of Thailand only.

16. In case the value of product/service exceeds the value specified in the cash coupon/voucher, the member will be responsible for the exceeded value.

17. In case that the value of product/service is lesser than the value specified in the cash coupon/ voucher, there will be no refund for cash to the member in all cases.

18. The cancellation of the cash coupon/ voucher will not be accepted for the purpose of returning the status of the point(s) and cash coupon(s)/voucher(s) cannot be refunded or exchanged for cash.

19. The redemption of reward(s)/cash coupon(s)/voucher(s) is up to additional terms and conditions specified in MGC-MOBILIFE application, or www.mgcmobilife.com during each period.

20. For successful point redemption, the member will be notified of the point redemption status via registered email and/or receive a status notification on the MGC-MOBILIFE application.

21. MGC points cannot be exchanged, or changed for cash and cannot be transferable to others.

22. In case that point redemption is incorrect due to system error, the member must contact mobilife@mgc-asia.com within 15 working days. The member needs to present an accumulation slip, sales slip, or proof of payment, or else it is considered disqualified. However, it depends on the company's decision to correct point accumulation.

23. The company reserves the right to reject the order of point redemption by the member in case that the company discovers that there is an error or irregularity in accumulation points/membership status. In case there are any disputes, the company's decision is final and not subject to change.

24. The company reserves the right to correct the accumulation points without prior notice in case it is discovered that the redemption points do not match, or are different from the actual purchased amount of product/service.

25. The company reserves the right to change or compensate any reward(s)/cash coupon(s)/ voucher(s) at the approximate amount, or equal amount under point redemption of the program without prior notice.

26. The company reserves the right to change the terms and conditions of point redemption without prior notice.

27. In case there are any arguments regarding the point accumulation, the member agrees to the authority of the company to examine and adjust reversed accumulation points which must not exceed 6 months as well as the settlement of the argument and/or dispute with the judgment of the company which is final and not subject to change.

8. Membership Cancellation Terms and conditions

1. The member may cancel MGC-MOBILIFE membership via mobilife@mgc-asia.com.

2. The company reserves the right to cancel membership in case there is no point accumulation or point redemption from making purchase(s)/enjoying services for 36 months onwards.

3. The company reserves the right to cancel MGC-MOBILIFE membership in case there is wrongdoing, or dishonesty in member card usage. However, the company reserves

the right to renew the membership application to the member who has been canceled for membership.

4. The cancellation of MGC-MOBILIFE membership results in an automatic and instant cancellation of existing MGC point accumulation. The company has no obligation, debt, or hold responsible for any compensation from existing points to the member, and the member cannot claim any rights from the company.

5. The company reserves the right to cancel membership without prior notice.